

How a Research University Creates a Culture of Growth and Collaboration

Year-Round Development Program

Students aren't the only ones learning at one world-renowned academic institution. Known for its medical and public health programs and employing more than 13,000 faculty and staff, the organization is committed to building a transformative learning ecosystem for its markedly diverse workforce.

Through a 16-year partnership with SkillPath and an unwavering investment in leadership development, change management, performance management and collaborative learning experiences, they thrive as a leading force in research and healthcare education.

Customer since: 2010
Number of 2025 participants: 3800

Program Goals

The program seeks to inspire continuous growth, innovation and exceptional leadership. Objectives:

- Accommodate the schedules of thousands of faculty and staff
- Support varying levels of learner experience and knowledge
- Bring consistency to an organization with dozens of departments
- Focus on practical application for on-the-job impact
- Build communication skills to support collaboration
- Nurture managers who guide workers and are change champions
- Enhance teamwork skills for better reasoning and decisions
- Boost personal accountability and excellence

What Learners Praised

①

Program practicality

Learners get the perfect words for a difficult conversations, checklists and confidence.

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Getting answers to questions

Expert trainers easily pivot and work through individual learner concerns.

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Training team continuity

Industry- and job-specific scenarios and exercises help learners practice skills.

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Peer networking

Silo-breaking sessions unite participants from engineering admins to medical professors.

Approach

Format: 16+ SkillPath live, virtual programs delivered in a monthly rotation. Each session features expert-designed activities and high-energy facilitation that keeps learners actively engaged — so new skills get used on the job.

Location: Sessions are primarily hosted virtually to minimize logistical hurdles for participants.

Participants: Faculty and staff from across the university sign up for regularly scheduled sessions. With a 30-person cap, each class creates an interactive, collaborative, and powerful peer-to-peer learning experience and is facilitated live by a dedicated SkillPath training team.

Target skills

Example courses

	Leading at every level	<i>Excelling as a Manager, Supervisor or Team Lead</i> <i>Talent Development and Performance Planning</i> <i>Improving Employee Accountability</i>
	Clear and respectful communication	<i>Communicating with Tact and Diplomacy</i> <i>Business Writing Workshop</i>
	Working well as a team	<i>Effective Teamwork Strategies</i> <i>Getting Results Without Direct Authority</i>
	Effective problem solving	<i>Sparking Innovation and Creativity</i> <i>Critical and Strategic Problem Solving</i>
	Administrative excellence	<i>The Extraordinary Administrative Assistant</i>

Learn more about our workforce development programs

1-800-873-7545 www.skillpath.com