The Project Leadership Accelerated Certificate Program

When you're in charge of a project, it's easy to get hung up on processes, budget restrictions and potential roadblocks, overlooking the most critical factor: the human one. Ultimately, projects succeed or fail because of people. That's why if you're leading a project — even as an "accidental project manager" — success hinges on your people skills. Your ability to communicate, easily navigate relationships and adapt your leadership style as needed is key.

This certificate program focuses on the people side of project management: teambuilding, coaching, persuasion, conflict resolution — all the interpersonal skills you need to be a stellar project leader. Enroll today and learn how to communicate clearly and with empathy, motivate your team to stay energized and on track and help team members through conflict to productive project completion.

Brought to you by SkillPath in partnership with Graceland University, this ALL-NEW virtual certificate program is a series of 3 LIVE, online, instructor-led sessions designed for project leaders, managers, team leads and anyone involved in leading or managing projects — even seasoned professionals — looking to enhance their interpersonal skills.

Engaged, active learning: Dynamic 3-hour sessions deliver lively, interactive training daily. Log into sessions from any device and you'll still have time left in your day to put what you've learned into practice. Then if you'd like, you can report back to your instructor and fellow participants the next day to share your experiences and ask any questions you might have. This unique, feedback-enabled format helps to reinforce learning and strengthen your retention of vital concepts — so they stick.

Earn a Professional Certificate: By the end of the week, you'll have the enhanced skills, knowledge and insights you need to be more successful in your role as project leader. And you'll receive a signed Certificate of Completion, along with a digital eBadge to display your new skills and competencies.

NOTE: To protect the integrity of this virtual certificate program, participants must attend this training with cameras on for the duration of the event. Please contact customer care prior to the event with any questions or concerns—customercare@skillpath.com or 1-800-873-7545.

Day 1

Becoming a Mindful Project Leader

- Explain how successful project leaders use emotional intelligence to their advantage
- Explore ways to improve your emotional intelligence skills
- Discuss how self-awareness and empathy support mindful project leadership
- · Identify the traits of mindful project leaders
- Understand how a questioning culture can benefit a project team
- Know how to address conflict with mindfulness and emotional mentoring
- Describe how an empathetic, mindful approach positively impacts organizational change

Day 2

Communication and Collaboration Essentials for Project Leaders

- Outline efficient team communication approaches
- · Recognize the hallmarks of effective vs ineffective communication
- Explain the principles of powerful persuasion
- Identify the essential elements of collaboration

- Evaluate how well collaboration works within your organization
- Discuss difficult personalities and tactics for dealing with them
- Explore ways manage conflict collaboratively

Day 3

Coaching and Teambuilding Skills for Project Leaders

- Discuss the guiding principles needed to build a high-performing team
- Explain why fostering a sense of belonging can engage and motivate a team
- Describe coaching what it is, why it's important and when to use it
- · Consider the coaching model for project leaders and review the steps to effective coaching
- Explain how to use peer coaching to reinforce positive behaviors on your team
- Practice the skills of effective communication under difficult circumstances
- Discuss ways to move challenging conversations ahead productively



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